

Do you have a complaint or wish to provide feedback to Simple Solutions?



How to lodge a complaint or feedback -

- Our Complaints and Feedback Form can be found on our website.
- We acknowledge complaints and feedback quickly, within one working day where possible.
- We will work diligently to come to a resolution if a complaint has been made.
- Simple Solutions will provide the complainant with a clear decision.
- If you are unhappy with the outcome you can contact the NDIS Commission for further advice

Our contact details are below

Who can make a complaint or provide feedback on our services?

- ◆ NDIS Participants
- ◆ Friends
- ◆ Families
- ◆ Carers
- ◆ Advocates

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