

# CHC22015 Certificate II in Community Services



## MAKING TRAINING SIMPLE

This qualification may be used as a pathway for workforce entry as community services workers who provide a first point of contact and assist individuals in meeting their immediate needs. At this level, work takes place under direct, regular supervision within clearly defined guidelines.

### LEARNING WITH SIMPLE SOLUTIONS

Our high quality online learning resources are paired with the in-class support of your industry trainer and assessor to give you a unique learning experience.

### COURSE DURATION

(Full-time: 12 months)

### TERMS AND CONDITIONS

Available at <https://static1.squarespace.com/static/6302f554849f5807c7231638/t/63ec216d24f21161e15ebb62/1676419439443/SSTC-H-005+RTO+Student+Handbook+V2.1.docx.pdf>

The Certificate II in Community Services is made up of 9 units of competency (5 core and 4 elective units). All of these units must be completed to attain the qualification.

### Core Units

**CHCCOM001** Provide first point of contact

**BSBWOR202** Organise and complete daily work activities

**HLTWHS001** Participate in workplace health and safety

**CHCCOM005** Communicate and work in health or community services

**CHCDIV001** Work with diverse people

### Elective Units

**BSBWOR201** Manage personal stress in the workplace

**CHCVOL001** Be an effective volunteer

**FSKOCM007** Interact effectively with others at work

**HLTINF006** Apply basic principles and practices of infection prevention and control



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