

CHC22015 Certificate II in Community Services



MAKING TRAINING SIMPLE

This qualification may be used as a pathway for workforce entry as community services workers who provide a first point of contact and assist individuals in meeting their immediate needs. At this level, work takes place under direct, regular supervision within clearly defined guidelines.

LEARNING WITH SIMPLE SOLUTIONS

Our high quality online learning resources are paired with the in-class support of your industry trainer and assessor to give you a unique learning experience.

COURSE DURATION

(Full-time: 12 months)

TERMS AND CONDITIONS

Available at [http://](http://www.simplesolution.com.au/media/student_handbook.pdf)

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The Certificate II in Community Services is made up of 9 units of competency (5 core and 4 elective units). All of these units must be completed to attain the qualification.

Core Units

CHCCOM001 Provide first point of contact

BSBWOR202 Organise and complete daily work activities

HLTWHS001 Participate in workplace health and safety

CHCCOM005 Communicate and work in health or community services

CHCDIV001 Work with diverse people

Elective Units

BSBWOR201 Manage personal stress in the workplace

CHCVOL001 Be an effective volunteer

FSKOCM007 Interact effectively with others at work

HLTINF001 Comply with infection prevention and control policies and procedures



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